

THIRD PARTY MANAGEMENT

TRAINING COURSE OUTLINE



Introduction:

Managing the third party is important in digital transformation. Today, there are more companies use the third party services to speed-up the progress provide the it service for the business. There are a lot of services used as: IS provider, software outsourcing, strategy consulting, cloud service provider, audit provider,...

Management the third party effective will help the enterprise optimize costs, leverage external resources, speed-up service delivery to market, resilience in operation and reduce risks in project implementation and outsourcing.

This training course is designed the specific requirements of the business. With 2 days workshop to help participant easily apply techniques, knowledges to real projects and openly discuss challenging situations encountered are facing at enterprise.

Duration:

2 – days workshop.

Learning Objectives:

In the end of course the participant can:

- ❖ Understanding the important of manage third party effective.
- ❖ Can develop the third party manaing approach to apply to real environment.
- ❖ Can define role, responsibility, processes and polilies to manage third party effective.
- ❖ Can category the third party and set priority to manage.
- ❖ Can apply technique to analysis the stakeholder from third party and define the effective strategy to engage.
- ❖ Understanding third party risk model operation and apply to review the same model at enterprise.
- ❖ Aligning risk management frameworks and practices in the organization
- ❖ Can getting started on the third party risk management Journey

Target Audiences:

- ❖ Supplier Manager
- ❖ Relationship Manager
- ❖ Purchasing Manager
- ❖ Head of Business Department
- ❖ Financial Manager
- ❖ Application Manager
- ❖ Infrastructure Manager
- ❖ IT Service Manager
- ❖ QC Manager
- ❖ QA Manager
- ❖ Project Manager
- ❖ IT Risk Specialist
- ❖ IT Professionals
- ❖ IT Application
- ❖ Any who involve to work with Third party management activities want to improve the approach, knowledges, skills.

Training Content:

Module 1: Introduction the Third Party Management

- ❖ The Purpose of the Supplier Management
- ❖ Common Types of Supplier Relationship and How to Category Supplier
- ❖ The Scope of the Supplier Management
- ❖ Supplier Management Practice Success Factor
- ❖ The Challenges of Supplier Management
- ❖ The Key Metrics for the Practice Success Factors

Module 2 - The Journey to Build Third Party Relationship

- ❖ Supplier Management Context
- ❖ The Managing a Common Approach to Supplier Management
- ❖ Develop and Agree The Sourcing Strategy
- ❖ Supplier Evaluation and Selection
- ❖ Supplier Onboarding and Offboarding
- ❖ Roles with Responsibility for Supplier Management Activities
- ❖ Managing Supplier Journeys
- ❖ The Supplier Manager Role Is Typically Responsible

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- ❖ Automation and Tools - Managing Supplier Journeys

Module 3 - Third Party Relationship Management & Engagement

- ❖ Relationship & Relationship Level
- ❖ The Most Common Types of Relationships
- ❖ Relationships Are Built on Communication
- ❖ Stakeholder Analysis and Engage
- ❖ The Relationship Journey
- ❖ Managing Common Approach to Relationships

Module 4 – Third Party Risk Management

- ❖ What is Third Party Risk Management
- ❖ The Solution for Managing Third Party Risk
- ❖ Aligning Risk Management Frameworks and Practices
- ❖ Types of Risk - Alignment Across Risk Management Frameworks
- ❖ Third Party Risk Management Operating Model
- ❖ The Tier and Criticality of Third Party Risk
- ❖ Open Discussion the Risk for Formal Suppliers
- ❖ Getting Started on the TPRM Journey

Delivery Course:

- ❖ The trainer will discuss to develop a case study suitable with customer's business context.
- ❖ Will have a series workshops in the case study help participant apply know knowledges, techniques to improve the third party management system.